



## Quality Policy Statement

Rozone are involved in the import, design, assembly, sales, service, and repair of parts degreasing equipment; Sales, service, and repair of automotive service equipment; and stockholding and sale of cleaning chemicals and damage restoration equipment. Rozone is based in Walsall in the West Midlands and services distributors and end-users based in the UK and EU. At October 2023 the company employs 16 employees.

As a quality focused company, Rozone are committed to satisfying the requirements of all interested parties and to continual improvement of the quality management system.

To achieve these commitments we have established and implemented a quality management system certified to ISO9001:2015 Quality Management System standard, with the objective to: -

- Identify and understand the needs and expectations of interested parties;
- Identify business risks and opportunities, particularly on the management of change, and establish plans to minimise the threats and deliver the opportunities;
- Identify our compliance obligations, including our interested parties, and how we communicate with those interested parties;
- Provide the resources to achieve the needs of the quality management system. Resources include people, infrastructure, work environment, outsourced activities and organisational knowledge;
- Ensure that our operations are planned and controlled, particularly regards achieving customer requirements;
- Monitor and audit our quality performance to ensure compliance with this policy;
- Where a requirement to improve is identified that we identify and implement corrective actions in a timely manner,
- Review our quality performance including the achievement of the requirements of interested parties, the adequacy of provided resources and the effectiveness of actions to prevent the recurrence of non-conformity.

We will set suitable quality objectives in line with the above policy, and shall monitor them through the management review processes.

We will communicate our policy and requirements to all interested parties. This policy shall be displayed on company premises, presented at new employee induction, is displayed on the Rozone website, and made available upon request.

We will review this policy as part of change planning, lessons learnt, post-incident, and annually.

As the person with ultimate responsibility for compliance at Rozone Limited I approve this quality policy,

*Cliftin Bower*

**Cliftin Bower, Managing Director, Date: 05/10/2023**